

Bradley C. Silcox

email.me@bradsilcox.com

3605 Stonefield Dr.
Orlando, FL 32826
(407) 536-6122

OBJECTIVE

Seeking career opportunity with growth in the computer information technology field.

PROFILE

- Assembly, C, C++, BASIC, Visual Basic, COBOL, HTML, Flash, SQL, PowerShell, PL/SQL, Java and Perl.
- Efficient use of all Office productivity environments.
- Experienced in hardware installation, configuration and troubleshooting. Numerous systems constructed and maintained.
- Experience in configuring and designing multiple peer-to-peer and client-server networks, both wired and wireless (using WEP and WPA-PSK encryption, TKIP & AES) and VPN usage.
- Experienced with Windows, Linux and Apple operating systems including server platforms.

EMPLOYMENT

University of Central Florida, Orlando, FL October 2006-July 2011

Computer Analyst, Registrar's Office

- Provided hardware and software support for 80 desktops, 6 Windows servers, 1 Novell server and 20 printers.
- Administered Active Directory, Symantec Antivirus, WSUS, DNS and Backup systems
- Completed Novell to Active Directory and GroupWise to Microsoft Exchange Migration.
- Implemented, maintained and supported Resource25 scheduling system.
- Managed software licensing/deployment.
- Tracked external access to systems and resources.
- Oversaw 3 student assistants.

CompUSA, Fairfax, VA and Altamonte Springs, FL April 2004-October 2006

A+ Technician

- Diagnosed, maintained and repaired current and past technologies.
- Maintained adequate communications with customer during repair process.
- Obtained comprehensive product knowledge to enhance sales and customer experience.

America Online Inc., Dulles, VA May 2001-August 2002

Intern (Summer '01, Winter '01, Summer '02)

- Intern for Internal Computing Server Ops Group.
- Monitored and maintained server backup operations.
- Created and managed print queues.

Consumer Electronics Association, Arlington, VA May 2000-August 2000

Intern

- Provided desktop support including software and hardware upgrades.
- Initiated Enterprise based Anti-Virus solution providing central administration.

EDUCATION/CERTIFICATION

Strayer University, Washington DC March 2005

Graduated Cum Laude with a BSCS in Computer Information Systems

A+ Certified Technician

Data ONTAP Systems Administration

Implementing and Supporting Microsoft Windows NT Server 4.0

ACTIVITIES/ASSOCIATIONS

National Eagle Scout Association